

Measures for Handling Complaints and Alternative Dispute Resolutions Concerning the Specified Investment Management Business

The Investment Trusts Association, Japan (the Association) entrusts the business of providing complaints resolution and mediation services to the Financial Instruments Mediation Assistance Center (FINMAC). As a member of the Association, Kenedix REIT Management takes measures to handle complaints and seek alternative dispute resolutions (ADR) through such services of FINMAC.

Please contact below to employ the services of FINMAC.

FINMAC

Financial Instruments Mediation Assistance Center

Address: 2-1-13, Nihombashi-Kabutocho, Chuo-ku, Tokyo, 103-0025, Japan

TEL: 0 1 2 0 - 6 4 - 5 0 0 5 (toll-free)

(Monday through Friday/ 9 : 0 0 ~ 1 7 : 0 0 excluding public holidays)